

# INSURANCE INDUSTRY GUIDE

Updated 31 January 2012



## Directories

**Directory of Run-off Service Providers 2011** (BD Communications (London) LLP) [(B) DIR 368.368.0122029 BUS]

Directory detailing the wide range of businesses offering services to the run-off and live re-insurance industry.

**BIBA Members' Directory 2010/2011** (Elanders (UK) Ltd) [(B) DIR 368.00922 BUS]

Provides information on the British Insurance Brokers Association, including a list of members by county. Also includes a Lloyds brokers section by name and geographical as well as A-Z indexes.

**CIR Services Guide** (Perspective Publishing, 2010) [(B) DIR 368 BUS]

Products and services for the professional insurance, risk and business continuity buyer.

**Kluwer's Insurance Buyer's Guide 2010** (Kluwer Publishing Ltd) [(B) DIR 368.941 BUS]

Directory of insurance companies and services, including online services. Especially useful for unusual and non-standard insurance risks in the UK insurance market, e.g. colleges and schools, computers, pets, special events and sports.

**ABI Yearbook 2010** (Ten Alps Publishing Limited) [(B) DIR 368.94105 BUS]

Yearbook of the Association of British Insurers. Contains details of insurers and related services.

**Who's Who: Legal: Insurance & Re-insurance 2010** (Law Business Research) [(B) DIR 346.08600025 BUS]

Provides biographies and contact details of the leading legal professionals specialising in insurance and re-insurance. Covers 360 experts in 38 jurisdictions.

**Insurance and Re-insurance 2010** (Practical Law Company) [(B) DIR 346.086 BUS]

Provides guidance on insurance and reinsurance law and practice, as well as practical information on topical cross-border issues and details of recommended insurance and reinsurance lawyers and law firms in jurisdictions around the world.

**Insurance Services Guide 2009** (Incisive Media Ltd) [(B) DIR 368.006541 BUS]

Comprehensive guide to legal and specialist service providers to the insurance industry. Covers accident and business continuity management as well as risk management to weather reports and warning services.

**Insurance Products Guide 2009** (Incisive Media Ltd) [(B) DIR 368.006541 BUS]

Buyers guide to insurance products. Includes comprehensive product classification and company listings.

**Post Magazine Insurance Directory 2009** (Timothy Benn Publishing) [(B) DIR 368.002541 BUS]

Lists insurance companies and underwriters by name and by specialist areas. Also provides details of insurance brokers and intermediaries, loss adjusters and assessors and legal and specialist services.

**The Market Source: Definitive Insurance Facilities Information 2008** (Newsquest Specialist Media) [(B) DIR 368.00688 BUS]

Guide to specialist schemes in the market, insurance brokers and intermediaries.

## Market Research & Statistics

**United Kingdom Insurance Report 2011** (Business Monitor International) [(P) 338.47368009 -E(1) BUS]

Annual review of the UK insurance industry. Includes sector trend analysis, competitor analysis including company profiles and forecasts to 2016.

**Health & Care Cover: UK Market Report 2011** (Laing & Buisson) [(B) MKT 338.473683820094105 BUS]

Review of UK healthcare insurance sector. Covers Private Medical Insurance, Health Cash Plans, Dental Care Cover, Long Term Care Cover, Primary Care Insurance and health related protection products.

**General Insurance** (Key Note, 2010) [A-Z sequence by title] [also available onsite via electronic sources]

Analysis of the principal insurance sectors: motor, household, travel, accident and health and general liability. Includes PEST analysis, customer dynamics, and company/supplier profiles for the nine market leaders.

**Direct Insurance** (Key Note, 2010) [A-Z sequence by title] [also available onsite via electronic sources]

Strategic overview of insurance policies sold directly to the public (through the Internet, call centres, etc.) for motor, house, travel, and health insurance. Provides analysis of consumer dynamics and company profiles of six key players.

**Personal Lines Insurance** (Key Note, 2010) [A-Z sequence by title] [also available onsite via electronic sources]

Examines the market for each major personal line of insurance, including motor, household, travel, home appliances, emergency, income and mortgage protection, pet insurance and accident and health insurance.

**Lloyds Market Results & Prospects 2010** (Association of Lloyds Members) [(B) MKT 368.012094212 BUS]

Includes syndicate performance ratings profiles, managing agency profiles, members' agency and MAPA profiles and performance ratings from Moody's Investor Services.

**General Insurance Overview** (Mintel, 2010) [(B) MKT 338.47368941 BUS]

Overview of the UK insurance sector. Includes company profiles and detailed consumer analysis.

**Home Insurance** (Mintel, 2009) [(B) MKT 338.473680960941 BUS]

Analysis of the UK home insurance market with particular focus on consumer buying behaviour. Also provides company profiles.

**Life and Protection** (Mintel, 2009) [(B) MKT 338.473683200941 BUS]

Analysis of the UK life insurance industry with particular focus on consumer buying behaviour.

**Life Protection – Eye on Intermediaries** (Mintel, 2009) [(B) MKT 368.3200941 BUS]

Looks at the UK market for life insurance intermediaries and examines the relationship between IFAs and their customers.

**Insurance Companies** (Key Note, 2009) [A-Z sequence by title] [also available onsite via electronic sources]

Examines the UK insurance market. Includes market size, company profiles, competitor analysis, SWOT analysis and forecasts to 2010.

**Insurance Industry** (Key Note, 2009) [A-Z sequence by title] [also available onsite via electronic sources]

Strategic overview of the principal insurance sectors: motor, household, travel, accident and health, general liability. Includes PEST analysis, customer dynamics, and company/supplier profiles for the nine market leaders.

**Business Ratio Report: Insurance Brokers and Intermediaries** (Key Note, 2010) [A-Z sequence by title] [also available onsite via electronic sources]

Compares, contrasts, analyses and comments on the financial performance of the leading companies in this sector. Provides industry overview, company profiles including contact details and financials and includes performance league tables.

**Insurance Prospects** (Key Note, 2008) [A-Z sequence by title] [also available onsite via electronic sources]

Looks at the threats and opportunities facing the UK insurance sector. Includes PEST analysis, company profiles and market trends.

**European Long-term Insurance** (Key Note, 2008) [A-Z sequence by title] [also available onsite via electronic sources]

Analysis of the European long-term insurance market (pensions, life insurance, income protection insurance, annuities and critical illness insurance) including profiles of seven EU countries as well as company/supplier profiles, PEST analysis and forecasts to 2010.

**Financial Survey Report: the Insurance Industry** [2 volumes] (Key Note, 2008) [A-Z sequence by title]

Contains comprehensive lists of both quoted and unquoted UK insurance companies. Includes company financial data but does not provide rankings.

**Insurance Pocket Book 2007** (NTC Publications, periodic) [(B) MKT 368.941 BUS] (Behind Enquiry Desk)

Provides detailed tables and other information on the UK insurance industry, with more summary data on the international insurance market.

## Small Business Help

**Loss Adjuster – BOP559** (COBRA, 2010) [available onsite via electronic sources]

Practical information fact sheet containing guidance for setting up a loss adjusting business. Covers market and trading issues, legislation, qualifications and skills and further sources of information.

**Insurance Broker – BOP551** (COBRA, 2009) [available onsite via electronic sources]

Useful fact sheet providing practical business start-up information, including required qualifications and skill, trading and market issues, legislation and further sources of information.

## Trade Magazines & Newsletters

**The Broker** (British Insurance Brokers Association, quarterly) [ZK.9.b.12147] (Must be ordered using Explore the British Library)

Key trade publication for the insurance broking industry.

**Insurance Age** (United Trade Press, monthly) [(P) AL 95 -E(16) BUS]

Aimed at professionals in the insurance and risk management sectors.

**Insurance Brokers Monthly** (Insurance Publishing & Printing Co, monthly) [available onsite via electronic sources – ABI Inform]

Publication aimed at insurance brokers. Covers motor insurance as well as instructional articles on insurance and problems faced within the industry.

**Insurance People** (Buttermere Wedge Publishing Ltd, monthly) [ZK.9.b.27787] (Must be ordered using Explore the British Library)

People-focused magazine aimed primarily at the broker and intermediate market.

**Insurance Times** (Southern Magazines, weekly) [(P) AL 95 -E(31) BUS]

News magazine carrying a specialist insurance directory and job opportunities sections.

**International Travel Industry Journal (ITIJ)** (Voyageur, monthly) [(P) AL 95 -E(42) BUS]

Industry journal for travel insurance professionals. Contains news and articles as well as a service directory.

**IQ** (Insider Publishing Ltd, Quarterly) [ZK.9.b.18638] (Must be ordered using Explore the British Library)

Contains information and intelligence on the global insurance and re-insurance markets.

**Post Magazine & Insurance Week** (weekly, Timothy Benn Publishing) [(P) AL 95 -E(9) BUS]

Offers a mix of news and longer articles on the UK insurance industry. Includes a large recruitment section.

**The Review Worldwide Reinsurance** (monthly, Emap Media) [(P) AL 30 -E(10) BUS]

News and features specifically on the reinsurance market. Once a year (April) carries the Standard & Poor's rating of the top 125 reinsurance groups worldwide. Also available online.

## Internet Sources

**A.M. Best**

Insurance company directory and worldwide ratings service. Provides information on all aspects of the insurance industry.

<http://www.ambest.com/>

**Association of British Insurers**

Trade association for the UK's insurance industry. Offers information and advice to customers and companies on a wide range of insurances. Includes news and features and a database of members.

<http://www.abi.org.uk/>

**Association of Consulting Actuaries**

Provides advice to individuals, institutions, the government and corporate bodies on pensions, life and general insurance and other financial issues.

<http://www.aca.org.uk/>

**Association of Insurance and Risk Managers (Airmic)**

Gives practical operational support for risk and insurance managers in industry, commerce and the public sector.

<http://www.airmic.com/>

**British Insurance Brokers' Association (BIBA)**

An independent insurance body, representing both the consumer and the professional insurance broker, operating in the home, motor, travel, commercial and industrial insurance markets.

<http://www.biba.org.uk/>

**Chartered Insurance Institute**

Professional and educational body for insurance and financial services. The UK pages list regulators, professional organisations and reference sources.

<http://www.cii.co.uk/>

**Chartered Institute of Loss Adjusters (CILA)**

The authority on insurance claims issues, exercising control over all aspects of the professional standards and conduct of its members.

<http://www.cila.co.uk/>

**Financial Ombudsman Service**

The independent arbitrator for complaints against insurance companies from the public.

<http://www.financial-ombudsman.org.uk/>

**Financial Services Authority (FSA)**

The single statutory regulator responsible for the monitoring of deposit taking, insurance and investment business, as well as tackling market abuse, promoting public understanding of the financial system, and reducing financial crime.

<http://www.fsa.gov.uk/>

**Institute of Actuaries**

Represents the actuarial profession in the UK and worldwide. Provides information on the organisation, news from the profession, qualifying, conferences and events.

<http://www.actuaries.org.uk>

**Insurance Institute of London**

A professional educational body supporting the role of the Chartered Insurance Institute. Covers a wide range of topical insurance issues.

<http://www.iilondon.co.uk/>

**Insurance Times**

Gives details of companies, services, schemes, associations and rankings. Also provides up-to-date news and information on all aspects of the insurance industry.

<http://www.insurancetimes.co.uk/>

### **International Underwriting Association of London**

A representational organisation for international commercial insurers and re-insurers. Contains membership information, news, market analysis, and more.

<http://www.iaa.co.uk/>

Note: Every effort has been taken to ensure the accuracy of the information contained in this document, however some recently acquired items may since have been added to the collection. Please ask for help at the enquiry desk or check Explore the British Library.



Images by [tristam sparks](#) , [Tony Spencer](#) , [alexdownle](#) under a [Creative Commons license](#)