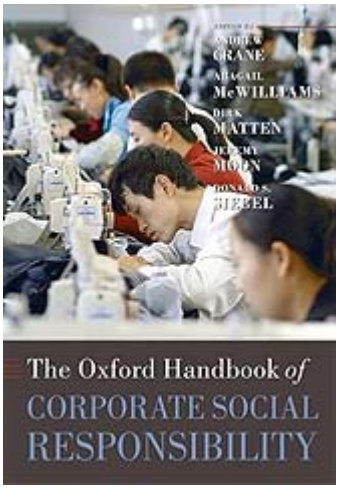
Corporate Social Responsibility (CSR)

INTRODUCTION



Interest in the social impact of business has increased markedly in the last twenty years or so. Concerns about the environmental impact of business and climate change, about standards of operating and reporting, - and a growing recognition of the potential of business as a force for good - have led governments to set up initiatives to promote notions of sustainable development and social responsibility, and companies to provide more information about their activities. It is a popular subject of teaching, learning and research, with a significant and growing body of literature.

CSR issues can be defined in terms of Corporate Citizenship, Corporate Social Responsibility, Business in Society, Sustainable Development or Business Ethics - and all of these are useful search terms when exploring the literature.

This bibliography is an introductory guide to some of the material available to researchers via the British Library's print, sound and electronic resources. It also provides links to important UK-based research centres, collections and archives, plus useful websites, portals and other bibliographies.

It has been co-authored by Professor Alan Murray, Lecturer in Corporate Social Responsibility & Accounting, University of Sheffield, and Sally Halper, Lead Content Specialist – Business & Management at the British Library. Comments or suggestions about the bibliography or the Library's collections are welcome, please email: social-sciences@bl.uk

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1. RESEARCH CENTRES, COLLECTIONS AND ARCHIVES (UK BASED)

Ashridge Centre for Business and Society
http://www.ashridge.org.uk/Website/Content.nsf/wFARACB/Ashridge+Centre+for+Business+and+Society?opendocument
Research Centre based at Ashridge Business School which conducts CSR research on accountability and reporting; implementation; sustainable finance; role of government and civil society; enhancing knowledge and research; and leadership issues. Their website includes many faculty publications in full text.

Centre for Business Relationships, Accountability, Sustainability and Society (BRASS), Cardiff University
http://www.brass.cf.ac.uk
BRASS is an ESRC-funded research centre with an interdisciplinary approach, combining researchers from business, law and environmental planning backgrounds. It has existed since 2001. Their website includes topical news articles and comment pieces by CSR researchers, working papers, and other outputs from their research projects. Some data is available for download which can be used for secondary analysis and integration in other research projects. BRASS also has its own library, which is open to researchers on a reference-only basis i.e. you cannot borrow material. You can search the catalogue online, at: http://www.brass.cf.ac.uk/brassresources/05BRASSCat.html

Centre for Social and Environmental Accounting Research (CSEAR), University of St Andrews
http://www.st-andrews.ac.uk/~csearweb
The Centre was established in 1991. It conducts research, produces *Social and Environmental Accountability Journal*, and holds an Annual Congress in St Andrews plus regular Congresses internationally. CSEAR also answers enquiries, runs a small library, and acts as a membership organisation providing support, information and conferences for more than 600 scholars, practitioners, students and others with an interest in the education, research and practice of social, environmental and sustainability accounting, reporting, auditing, finance and taxation.

Doughty Centre for Social Responsibility, Cranfield School of Management
http://www.som.cranfield.ac.uk/som/research/centres/ccr/
Established in 2007, the Doughty Centre conducts research, runs seminars and other events, and offers postgraduate courses in CSR. Publications include podcasts and videocasts.

International Centre for Corporate Social Responsibility (ICCSR), Nottingham University
http://www.nottingham.ac.uk/business/ICCSR/
Details of ICCSR's research, and all their working papers in full text.

SCoRe (Search Company Reports)
http://www.score.ac.uk
SCoRe is a catalogue which will help you find copies of **printed** company annual reports

held in member libraries around the UK. It does not provide links to digitised reports online.

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2. WEBSITES, PORTALS, GUIDES AND BIBLIOGRAPHIES

British Academy of Management Corporate Social Responsibility Special Interest Group (CSRSIG)
http://www.bam.ac.uk/groups/page.php?unid=DD4DF8090021DF177BBADE58748070E3
Details of events, calls for papers, useful links and news about developments in research and practice.

BRASSCat
BRASS, the ESRC-funded research centre mentioned above, has its own CSR library. You can search its catalogue, BRASSCat, online at:
http://www.brass.cf.ac.uk/brassresources/05BRASSCat.html

Business in the Community
http://www.bitc.org.uk
Home of the Corporate Responsibility Index. BITC's website includes many research publications and case studies in full text.

CORE – The Corporate Responsibility Coalition
http://www.corporate-responsibility.org/
The UK-based Coalition represents over 130 civil society groups, charities and campaigning organisations, unions, Universities and businesses. Their website includes research reports, news and details of their activities in the UK and overseas.

CSEAR website
http://www.st-andrews.ac.uk/~csearweb
CSEAR's public website includes discussion papers, advice on researching companies, reading lists, and downloadable spreadsheets and reports providing a content analysis of social and environmental disclosures by large UK companies, among other things. Members of CSEAR enjoy access to more extensive material on the members-only site.

CSR-Literature.Net
http://csr-news.net/main/literature/
CSR News runs a bibliography website (in English and German) which is free for members of the International Society of Business, Economics, and Ethics (ISBEE) but charges an annual subscription for everyone else. Please note that it's just a catalogue and does not contain full text articles.

Doughty Centre for Social Responsibility – Sources and resources
http://www.som.cranfield.ac.uk/som/research/centres/ccr/sources.asp
This is a reading list of recommended books, articles, briefings - and a detailed timeline of CSR - compiled by the Doughty Centre at Cranfield School of Management.

International Association for Business & Society (IABS)
http://www.iabs.net/
IABS run the journal *Business & Society*. Their website includes details of IABS membership, Conferences, a list of University course syllabi maintained by Dan Greening, and links to other research centres and notable websites internationally.

Intute - Corporate Social Responsibility
http://www.intute.ac.uk/socialsciences/cgi-bin/browse.pl?id=120325
Selected internet resources and blogs on CSR.

Oxford-Achilles Working Group on Corporate Social Responsibility Blog
http://www.sbscsr.typepad.co.uk/
Run by academics from Oxford Said Business School, this blog includes news about CSR activities and research, details of events, book reviews, and comment-pieces.

Society for Business Ethics – Business Ethics Resources Page
http://www.societyforbusinessethics.org/index.php?option=com_content&task=view&id=54&Itemid=30
Lists websites of associations, institutions and academic programmes, consulting organisations and other useful websites worldwide.

SustainAbility
http://www.sustainability.com
Thinktank whose website includes many of their research reports in full text.

Egede, T. and Wells, C. **An annotated bibliography of the accountability of multinational corporations: a review of international human rights law**. (Working Paper No. 12). Centre for Business Relationships, Accountability, Sustainability and Society, Cardiff University, 2004. Available online from:
http://www.brass.cf.ac.uk/uploads/wpaccountabilitymultinationalsTECW0104.pdf
DS Shelfmark: 9350.833445 Number 12(2004) DSC

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3. BOOKS AND REPORTS

The following explanation will help you understand how you can tell which books are available in the British Library reading rooms, which ones you need to order up, and which ones you can get on inter-library loan:

If the shelfmark of the item in this bibliography says:

London Reference Collection - the book can only be used in the reading rooms in London or Yorkshire, and you must request it using the British Library catalogue at http://catalogue.bl.uk When you request the item, it will say how long it takes to be delivered to the reading room (70 minutes or 48 hours, depending whether the item is stored in London or Yorkshire and whether you are using a reading room in London, or Boston Spa in Yorkshire).

London Reference Collection OPL – the book is on the shelves in the Social Sciences Reading Room at St Pancras, in the Reference Books OPL sequence. You must come to London to use it.

London Reference Collection SPIS – the book is on the shelves in the Social Sciences Reading Room at St Pancras, in the SPIS sequence. You must come to London to use it.

DS shelfmark – the book is a **D**ocument **S**upply item. You can either order it for delivery to the reading rooms in London, which takes up to 48 hours, or you can order it to be sent to you on inter-library loan through your University librarian or corporate account. See http://www.bl.uk/reshelp/atyourdesk/docsupply/index.html for more details.

Andriof, J. et al. (eds) **Unfolding stakeholder thinking. Volume 1 : theory, responsibility and engagement**. Greenleaf, 2002.
London Reference Collections shelfmark: YC.2002.a.20891
DS shelfmark: m02/44559 DSC

Andriof, J. et al. (eds) **Unfolding stakeholder thinking. Volume 2 : relationships, communication, reporting and performance**. Greenleaf, 2003.
London Reference Collections shelfmark: YC.2003.a.8499
DS shelfmark: m03/24182 DSC

Attfield, R. **The ethics of the global environment**. Edinburgh University Press, 1999.
London Reference Collections shelfmark: YC.2001.a.3405
DS shelfmark: 99/27629 DSC

Bakan, J. **The corporation : the pathological pursuit of profit and power.** Free Press, 2004.
DS shelfmark: 04/19363 DSC

Baker, R. **Capitalism's Achilles heel.** Wiley, 2005.
London Reference Collections shelfmark: SPIS306.342
DS shelfmark: 05/.33906 DSC

Ballinger, J. and Olsson, C. **Behind the swoosh : the struggle of Indonesians making Nike shoes**. Global Publications Foundation, 1997.
DS shelfmark: 98/19997 DSC

Bebbington, J. **Accounting for sustainable development performance.** CIMA, 2007.
London Reference Collections shelfmark: YC.2008.a.10797
DS shelfmark: m07/.37508 DSC

Bebbington, J., O'Dwyer, B. and Unerman, J. (eds) **Sustainability accounting and accountability**. Routledge, 2007
London Reference Collections shelfmark: SPIS658.408
DS shelfmark: m07/.26601 DSC

Bendell, J. **Broader and deeper : the future of CSR research in business schools.** Lifeworth, 2008. Available online from: http://www.lifeworth.com/BroaderAndDeeper.pdf

Blowfield, M. and Murray, **A. Corporate responsibility : a critical introduction**. Oxford University Press, 2008.

This book is very clearly written. It creates a framework that presents a historical and interdisciplinary overview of the field; a summary of different management approaches; and a review of the key actors and trends worldwide.

London Reference Collections shelfmark: YK.2008.a.8861
DS shelfmark: m08/.15462 DSC

Burchell, J. (ed) **The corporate social responsibility reader**. Routledge, 2008.
DS shelfmark: m08/.19406 DSC

Charkham, J. **Keeping better company : corporate governance ten years on**. Oxford University Press, 2005.
London Reference Collections shelfmark: SPIS658.4
DS shelfmark: m06/.16590 DSC

Crane, A. et al. (eds) **The Oxford handbook of corporate social responsibility.** Oxford University Press, 2008.
London Reference Collections shelfmark: OPL658.408
DS shelfmark: m08/.20769 DSC

Crane, A., Matten, D., and Spence, L. (eds.) **Corporate social responsibility: readings and cases in a global context**. Routledge, 2008.
London Reference Collections shelfmark: SPIS658.408
DS Shelfmark: m08/.10811 DSC

Crowther, D. and Rayman-Bacchus, L. (eds) **Perspectives on corporate social responsibility.** Ashgate, 2003.
DS Shelfmark: m04/17663 DSC

Crowther, D. and Capaldi, N. (eds) **The Ashgate research companion to corporate social responsibility.** Ashgate, 2008.
DS Shelfmark: m08/27844 DSC

Dunphy, D., Griffiths, A. and Benn, S.(eds) **Organizational change for corporate sustainability**. Routledge, 2007.
London Reference Collections shelfmark: SPIS658.406
DS shelfmark: m07/.22461 DSC

Frederick, W. **Corporation be good! The story of corporate social responsibility**. Dog Ear Publishing, 2006.
DS shelfmark: m07/.30753 DSC

Googins, B., Mirvis, P. and Rochlin, S. **Beyond good company**. Palgrave-Macmillan, 2007.
London Reference Collections shelfmark: SPIS658.408
DS shelfmark: m08/.14435 DSC

Gray, R. and Bebbington, K.J. **Accounting for the environment.** (2nd ed.) Sage, 2001.
DS shelfmark: m02/21279 DSC

Gray, R., Owen, D. and Adams, C. **Accounting and accountability.** Prentice-Hall, 1996. (A new edition is forthcoming in 2009)
London Reference Collections shelfmark: YK.1996.b.11941
DS shelfmark: 96/29078 DSC

Grayson, D. and Hodges, A. **Corporate social opportunity**. Greenleaf, 2004.
London Reference Collections shelfmark: Please check the catalogue: this item is being moved

Greenbury, R. **Directors' remuneration : report of a study group chaired by Sir Richard Greenbury**. Gee, 1995.
DS shelfmark: 95/26206 DSC

Griffin, A. **New strategies for reputation management : gaining control of issues, crises and corporate social responsibility**. Kogan Page, 2008.
London Reference Collections shelfmark: SPIS659.2
DS shelfmark: m08/.32895 DSC

Habisch, A., Jonker, J. and Schmidpeter, R. (eds) **Corporate social responsibility across Europe**. Springer, 2005.
DS shelfmark: m05/.14225 DSC

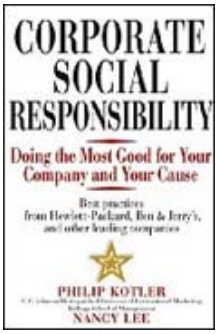
Hart, S. **Capitalism at the crossroads.** (2nd ed.) Wharton School Publishing, 2007.
London Reference Collections shelfmark: SPIS658.408
We also have the 2005 edition at DS shelfmark: m05/.33559 DSC

Heal, G. **When principles pay : corporate social responsibility and the bottom line**. Columbia Business School, 2008.
London Reference Collections shelfmark: SPIS658.408

Henriques, A. and Richardson, J. (eds) **The triple bottom line.** Earthscan, 2004.
DS shelfmark: m04/27880 DSC
Jackson, I. and Nelson, J. **Profits with principles**. Currency/Doubleday, 2004.
DS shelfmark: m04/.39920 DSC

Jenkins, R., Pearson, R. and Seyfang, G.(eds) **Corporate responsibility and labour rights**. Earthscan, 2002.
London Reference Collections shelfmark: YC.2002.a.18381
DS shelfmark: m03/19029 DSC

Kakabadse, A. and Kakabadse, N.(eds) **CSR in practice**. Palgrave-Macmillan, 2007.
London Reference Collections shelfmark: SPIS658.408
DS shelfmark: m07/.10843 DSC



Kotler, P. and Lee, N.(eds) **Corporate social responsibility : doing the most good for your company and your cause**. Wiley, 2005.
This is a practical book aimed at managers, decision-makers and marketers (as you'd expect from Philip Kotler). Includes first-hand accounts of CSR activities in firms such as IBM, American Express and The Body Shop; and suggests best practices for companies and organisations seeking to work with them.
London Reference Collections shelfmark: SPIS658.408
DS shelfmark: m05/.23772 DSC

Leipziger, D. **The corporate responsibility code book**. Greenleaf, 2003.
London Reference Collections shelfmark: YC.2004.a.887
DS shelfmark: m04/18122 DSC

Maak, T. and Pless, N. (eds) **Responsible leadership.** Routledge, 2006.
DS shelfmark: m06/.12358 DSC

Manne, H. and Wallich, H. **The modern corporation and social responsibility**. American Enterprise Institute for Public Policy Research, 1972.
DS shelfmark: W44/2013 DSC

May, S., Cheney, G. and Roper, J. (eds) **The debate over corporate social responsibility**. Oxford University Press, 2007.
London Reference Collections shelfmark: YC.2007.b.1575
DS shelfmark: m07/.32077 DSC

McIntosh, M., Waddock, S. and Kell, G. (eds) **Learning to talk : corporate citizenship and the development of the UN Global Compact**. Greenleaf, 2004.
DS shelfmark: m04/30130 DSC

Nicholls, A. **Fair trade : market-driven ethical consumption**. Sage, 2005.
Examines the strategic future of fair trade, including the role and value of CSR, as well as the development and political, legal and economic context of fair trade. Includes case studies and concise histories of different fair trade organisations.

London Reference Collections shelfmark: SPIS382.3
DS shelfmark: m05/.27066 DSC

Olsen, L. **Making corporate responsibility work : lessons from real business**. Ashridge Centre for Business and Society, 2004.
DS shelfmark: m04/27905 DSC

Olsen, L. and Gitsham, M. **Catalogue of CSR activities : a broad overview.** Ashridge Centre for Business and Society, 2005. Available online from:
http://www.ashridge.org.uk/Website/Content.nsf/acrobat.jpg?OpenImageResource

Phillips, R. **Stakeholder theory and organizational ethics**. Berrett-Koehler, 2003.
London Reference Collections shelfmark: YC.2005.a.9013
DS shelfmark: m04/34238 DSC

Prahalad, C. K. **The fortune at the bottom of the pyramid**. Wharton, 2005.
London Reference Collections shelfmark: YC.2007.a.9914
DS shelfmark: m07/.36201 DSC

Schmidheiny, S. and Zorraquin, F. **Financing change : the financial community, eco-efficiency, and sustainable development**. MIT Press, 1996.
London Reference Collections shelfmark: YC.1996.b.3132
DS shelfmark: 96/15012 DSC

Schwartz, P. **When good companies do bad things.** Wiley, 1999.
London Reference Collections shelfmark: YC.2001.a.2468
DS shelfmark: 99/23319 DSC

Sethi, S. **Setting global standards : guidelines for creating codes of conduct in multinational corporations**. Wiley, 2003.
London Reference Collections shelfmark: YC.2007.a.10700
DS shelfmark: m04/17565 DSC

Steger, U. **The business of sustainability.** Palgrave Macmillan, 2004.
DS shelfmark: m04/27488 DSC

Stiglitz, J. **Fair trade for all.** Oxford University Press, 2005.
London Reference Collections shelfmark: SPIS382.3091724
DS shelfmark: m06/.13401 DSC

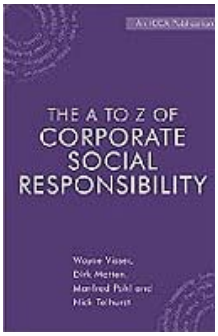
Sternberg, E. **Just business : business ethics in action** (2nd ed.) Oxford University Press, 2000.
London Reference Collections shelfmark: YK.2001.a.11228

Sumner, J. **How to structure the corporate responsibility function.** Melcrum, 2005.
DS shelfmark: On order DSC

Tully, S. (ed) **Research handbook on corporate social responsibility**. Edward Elgar, 2005.
London Reference Collections shelfmark: OPL 340.50481
DS shelfmark: m05/.37246 DSC

Van Tulder, R. **International business-society management : linking corporate responsibility and globalization**. Routledge, 2006.
London Reference Collections shelfmark: YC.2006.a.9402
DS shelfmark: m06/.12328 DSC

Visser, W., McIntosh, M. and Middleton, C. (eds) **Corporate citizenship in Africa**. Greenleaf, 2006.
DS shelfmark: m06/.33575 DSC



Visser, W. et al. (eds) **The A to Z of corporate social responsibility.** Wiley, 2007.
This handy encyclopedia provides detailed definitions of CSR concepts written by experts, which really form short articles with links to further reading. Its straightforward explanations aim to help businesspeople and researchers understand one another better. It also includes details of useful organisations, and a glossary of abbreviations and codes, standards and legislation.
London Reference Collections shelfmark: OPL658.408
DS shelfmark: m08/.17067 DSC

Vogel, D. **The market for virtue : the potential and limits of corporate social responsibility.** Brookings Institute Press, 2005.
London Reference Collections shelfmark: SPIS658.408
DS shelfmark: m05/.31540 DSC

Werther, W. and Chandler, D. (eds) **Strategic corporate social responsibility**. Sage, 2006.
London Reference Collections shelfmark: SPIS658.408
DS shelfmark: m06/.24404 DSC

Wood, D. **Global business citizenship**. M E Sharpe, 2006.
London Reference Collections shelfmark: SPIS658.4083
DS shelfmark: m06/.22795 DSC

Zadek, S. et al. **Responsible competitiveness : corporate responsibility clusters in action**. AccountAbility, 2005.

DS shelfmark: m03/23525 DSC

Zakhem, A., Parker, D. and Stoll, M. (eds) **Stakeholder theory : essential readings in ethical leadership and management.** Prometheus, 2007.
DS shelfmark: m08/.23405 DSC

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4. DATABASES AND JOURNALS

The British Library provides our registered readers with access to a range of electronic resources to assist with their research. Due to licensing restrictions, many resources can only be accessed from computers in the Library's reading rooms. Detailed information about the electronic resources available can be found at:

http://www.bl.uk/eresources/main.shtml

The list below is a selection of relevant journals for the study of CSR available from the British Library. The database/s which contain each e-journal are shown in brackets:

- Accounting, Auditing and Accountability Journal (Emerald)
- Business and Professional Ethics
- Business and Society (Sage, no digital access - latest 12 months' print issues in Social Sciences Reading Room)
- Business and Society Review (Wiley Interscience)
- Business Ethics: a European Review (Wiley Interscience)
- Business Ethics Quarterly (Business Source Complete, full text 1991 to date)
- Corporate Governance: An International Review (Wiley Interscience)
- Corporate Governance: The International Journal of Business in Society (Emerald)
- Corporate Reputation Review (Business Source Complete or ABI/Inform)
- Corporate Social Responsibility and Environmental Management (Wiley Interscience)
- Enterprise and Society (Oxford Journals)
- Journal of Business Ethics (Springerlink)
- Journal of Business Ethics Education
- Journal of Corporate Citizenship (Business Source Complete)
- Journal of Management and Governance (Springerlink)

Many other scholarly journals and magazines at the British Library contain articles on CSR. They include:

- Academy of Management Journal

- Academy of Management Review – Example articles: Aguilera, R. V., Rupp, D. E., Williams, C. A. and Ganapathi, J. 2007 *Putting the s back In corporate social responsibility: a multilevel theory of social change In organizations*. Academy of Management Review, 32 (3), 836-863.
- Basu, K. and Palazzo, G. 2008 *Corporate social responsibility: a process model of sensemaking*. Academy of Management Review, 33 (1), 122-136. Accounting, Organizations and Society
- Critical Perspectives on Accounting
- Finance and Development
- Futures – Example: Warhurst, J. 2005 *Future roles of business in society*. Futures 37 (2-3) 151-168.
- Harvard Business Review
- International Affairs – Example article: Blowfield, M. and Frynas, J. 2005 *Setting new agendas: critical perspectives on corporate social responsibility in the developing world*. International Affairs 81 499-513.
- Journal of Business Research
- Journal of Management Studies – occasionally has special issues on Corporate Social Responsibility, for instance 43 (1) January 2006. Example article: McWilliams, A., Siegel, D. and Wright, P. 2006 *Corporate social responsibility: strategic implications*. Journal of Management Studies, 43 (1) 1-18.
- Journal of Marketing
- New York Times Magazine – which ran Milton Freidman's famous article *The social responsibility of business is to increase its profits*, September 13 1970. Strategic Management Journal

We have an extensive range of print journals published in the UK and internationally. Please search our catalogue at http://catalogue.bl.uk for details. See also **MEDIA SOURCES** below, and the Directory of Open Access Journals http://www.doaj.org/

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5. MEDIA SOURCES

Relevant news sources available from British Library reading rooms include:

Factiva
News and business information from more than 10,000 publications from 159 countries in 22 languages, covering nearly every industry and region from the mid 1990s to date. Available in the BIPC and Social Sciences reading rooms in London.

The Economist (1992 to date)
The Economist, from 1992 to date, is available in full text in ABI/Inform Global. Earlier issues are contained in The Economist Historic Archive, below.

The Economist Historic Archive 1843-2003
Every issue of *The Economist* (UK edition) from the first issue in 1843 to the end of 2003

in facsimile i.e. all the illustrations, charts etc are included in the full text. A wonderful resource for studying CSR in a historic and comparative context.

List of newspaper databases available from British Library Reading Rooms
http://www.bl.uk/eresources/socsci/newspapers.html

Online magazines

Business Ethics Magazine
http://www.business-ethics.com/

Corporate Social Responsibility Newswire
http://www.csrwire.com/

Ethical Corporation
http://www.ethicalcorporation.com/

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6. SOUND AND MOVING IMAGE COLLECTIONS

The British Library Sound Archive catalogue is available to search on our website at http://cadensa.bl.uk

City Lives (C409)
This oral history collection consists of interviews recorded in 1995 with more than 140 people who have spent their working lives in the City of London. One of the issues covered is ethics and control. Recordings include representatives from the Stock Exchange, the merchant and clearing banks, the commodities and futures markets, law and accounting firms, financial regulators, insurance companies and Lloyds of London.

It is also available as a book, with a chapter on ethics and control:

Courtney, C. and Thompson, P. **City Lives**. Methuen, 1996.
London Reference Collections shelfmark: YK.1996.b.15672
DS shelfmark: 97/06165 DSC

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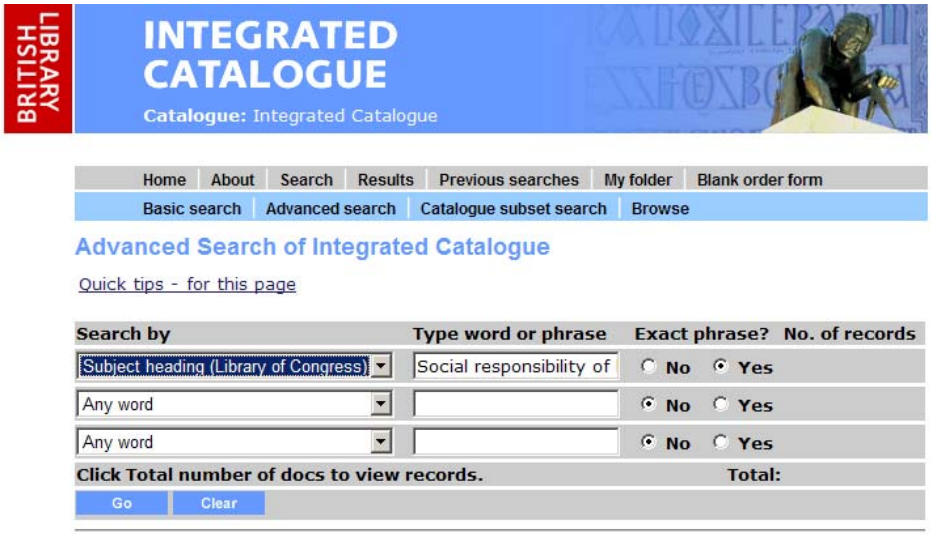
7. TIPS ON SEARCHING OUR CATALOGUE

The British Library's catalogue is available online at http://catalogue.bl.uk

It uses Library of Congress Subject Headings (LCSH) on items **catalogued since 2004**. LCSH uses American English spellings and a controlled vocabulary. So, to find **recent** items on CSR:

In Advanced search, try selecting **Subject heading (Library of Congress)** from the dropdown list, type **Social responsibility of business** and click on **Yes** under Exact phrase?, then click **Go**. See screenshot:



Other relevant Library of Congress Subject Headings to try include:

- Business ethics
- Social responsibility of business –- Case studies
- Corporations –- Charitable contributions
- Environmental responsibility
- International business enterprises -– Moral and ethical aspects
- Leadership -- Moral and ethical aspects.

Remember that this will only work **for items catalogued since 2004**. To get the full picture, search using keywords or phrases in the usual way. Phrases you may wish to try include: corporate citizenship, business and society, and sustainable development (as well as corporate social responsibility). When searching by title, please note that there is usually a space **before and after** the colon which separates title and subtitle e.g. **The corporation: the pathological pursuit of profit and power.**

If you get too many results

Try going back and limiting your search by year of publication, language, publisher or place of publication (e.g. Oxford, if you're interested in items published by Blackwell or Oxford University Press).

We are also developing a new interface for our catalogue. You cannot use it to order items yet, but if you would like to try it, please see http://searchbeta.bl.uk

For help with using the catalogue or ordering items

Please contact the Social Sciences Quick Enquiry team:

Tel: +44 (0) 20 7412 7676
Fax: +44 (0) 20 7412 7761
Email: social-sciences@bl.uk