

INSURANCE INDUSTRY GUIDE

Updated 26 March 2009



Directories

Run Off & Restructuring 2009: Yearbook & Directory of Run Off Service Providers (BD Communications (London) LLP) [(B) DIR 368.012205 BUS]

Directory of insurance and reinsurance services.

BIBA Directory of Members (Elanders (UK) Ltd, 2008) [(B) DIR 368.00922 BUS]

Provides information on the British Insurance Brokers' Association, including a list of members by county. Also includes a Lloyds brokers section by name and geographical and A-Z indexes.

CIR Services Guide (Perspective Publishing, 2008) [(B) DIR 368 BUS]

Products and services for the professional insurance, risk and business continuity buyer.

Kluwer's Insurance Buyer's Guide 2008 (Kluwer Publishing Ltd) [(B) DIR 368.941 BUS]

Directory of insurance companies and services, including online services. Especially useful for unusual and non-standard insurance risks in the UK insurance market e.g. colleges and schools, computers, pets, special events, sports.

ABI Yearbook 2008 (Ten Alps Publishing Limited) [(B) DIR 368.94105 BUS]

Yearbook of the Association of British Insurers. Contains details of insurers and related services.

The Association of Friendly Societies Yearbook (The Association of Friendly Societies, 2006) [(B) DIR 334.7 BUS]

Useful listing of companies and their products in this particular sector of the UK insurance market.

Market Research & Statistics

General Insurance (Key Note, 2008) [(B) MKT 338.47368 BUS]

A strategic overview of the principal insurance sectors: motor, household, travel, accident and health, general liability, with a PEST analysis, customer dynamics, and company/supplier profiles for the nine market leaders.

Business Ratio Report: Insurance Brokers and Intermediaries (Key Note, 2008) [(B) MKT

381.4536894105 BUS]

Compares, contrasts, analyses and comments on the financial performance of the leading companies in this sector. Provides industry overview, company profiles including contact details and financials and includes performance league tables.

Lloyds Market Results & Prospects 2008 (Association of Lloyds Members) [(B) MKT 368.012094212 BUS]

Includes syndicate performance ratings profiles, managing agency profiles, members' agency and MAPA profiles and performance ratings from Moody's Investor Services.

Insurance Prospects (Key Note, 2008) [(B) 338.4736800941 BUS]

Looks at the threats and opportunities facing the UK insurance sector. Includes PEST analysis, company profiles and marketing trends.

Direct Insurance [Market Assessment] (Key Note, 2007) [(B) MKT 338.4736800941 BUS]

Strategic overview of the selling of insurance policies direct to the public (through the Internet, call centres, etc.) for motor, house, travel, and health insurance. Provides analysis of consumer dynamics and company profiles of six key players.

Financial Survey Report: the Insurance Industry [2 volumes] (Key Note, 2008) [(B) MKT 368.941 BUS]

Contains comprehensive lists (more detailed than in the Business Ratio Report) of both quoted and unquoted UK insurance companies. Includes company financial data but does not provide rankings.

Insurance Pocket Book 2007 (NTC Publications, periodic) [(B) MKT 368.941 BUS (Behind Enquiry Desk)]

Provides detailed tables and other information on the UK insurance industry, with more summary data on the international insurance market.

Medical & Health Insurance [Market Assessment] (Key Note, 2007) [(B) MKT 338.473683820094105 BUS]

General overview of the industry, market definition, market size, industry background, competitor analysis, brand strategy, swot analysis, buying behaviour, current issues, company profiles and future forecasts.

Insurance Industry (Key Note, 2007) [(B) MKT 338.47368 BUS]

A strategic overview of the principal insurance sectors: motor, household, travel, accident and health, general liability. Includes PEST analysis, customer dynamics, and company/supplier profiles for the nine market leaders.

European Long-term Insurance [Market Assessment] (Key Note, 2006) [(B) 338.4736894 BUS]

Analysis of the European long-term insurance market (pensions, life insurance, income protection insurance, annuities and critical illness insurance) including profiles of seven EU countries as well as company/supplier profiles, PEST analysis and forecasts to 2010.

Insurance Companies (Key Note, 2006) [(B) MKT 368.00941 BUS]

Examines the UK insurance market. Includes market size, company profiles, competitor analysis, SWOT analysis and forecasts to 2010.

European Insurance Market [Special Report] (Mintel, 2005) [(B) MKT 368.94 BUS] Gives a general overview of the European insurance market including country profiles and forecasts to 2009.
UK Life Overview: life, but not as we know it? (Datamonitor, 2005) [(B) MKT 338.4736832 BUS] Provides an overview of the key single and regular premium products within the UK life-related investment, saving and protection market. Includes forecasts to 2009.

Targeting SMEs in UK General Insurance (Datamonitor, 2005) [(B) MKT 338.473681 BUS] Examines the rapidly growing SME insurance sector. Explores the relationships between SMEs and their brokers and looks at the potential market share of distribution open to the market share and banking channels.

Multi-ties, Bancassurance and the Distribution Revolution [Special Report] (Mintel, 2005) [(B) MKT 368.941 BUS] Provides analysis and assessment of the bancassurance market and looks at the effect of depolarisation on the way that financial services are being distributed in the UK. Includes forecasts to 2010.

Trade Magazines & Newsletters

Global Insurance Bulletin (monthly, Risk & Insurance Research Group) [(P) AL 30 -E(20)] Useful analysis of the latest developments in the world's insurance markets.

Insurance Age (monthly, United Trade Press) [(P) AL 95 -E(16)]

Aimed at professionals in the insurance and risk management sectors.

Insurance Brokers' Monthly & Insurance Advisers (monthly, Insurance Publishing & Printing) [(P) AL 95 -E(6)]

Mostly feature articles with a smaller news section.

Insurance Times (weekly, Southern Magazines) [(P) AL 95 -E(31)]

News magazine carrying a specialist insurance directory and job opportunities sections.

Insurance Trends (quarterly, Association of British Insurers) [(P) AL 95 -E(14)]

Published by the Association of British Insurers. Useful series of statistical tables as well as in-depth articles.

The International Broker (monthly, Risk & Insurance Research Group) [(P) AL 30 -E(19)]

Contains reports on the main insurance markets worldwide for professionals active in the distribution of insurance and reinsurance.

Personal Insurance Digest (fortnightly, New Hampshire Publishing) [(P) AL 95 -E(32)]

Looks at the insurance market from the private buyer's perspective, concentrating on motor and property insurance and noting which companies offer on-line purchase facilities.

Post Magazine & Insurance Week (weekly, Timothy Benn Publishing) [(P) AL 95 -E(9)]

Offers a mix of news and longer articles on the UK insurance industry. Includes a large recruitment section.

The Review Worldwide Reinsurance (monthly, Emap Media) [(P) AL 30 -E(10)]

News and features specifically on the reinsurance market. Once a year (April) carries the Standard & Poor's rating of the top 125 reinsurance groups worldwide. Also available online.

Insurance Day (Daily - 5 days, Informa Insurance) [Newspaper Library Colindale]

The world's only daily newspaper dedicated to the insurance, reinsurance and risk markets. Covers the latest news, industry initiatives, legal developments, advances in technology and the implications of these for the market. Also available online.

World Insurance Report (Fortnightly, Informa Insurance) [P.513/944]

In-depth news gathering, collection of statistics and the analysis of trends in the global insurance markets. Also available online.

Internet Sources

Association of British Insurers

Trade association for the UK's insurance industry. Offers information and advice to customers and companies on a wide range of insurances. Includes news and features and a database of members.

<http://www.abi.org.uk/>

Association of Insurance and Risk Managers (Airmic)

Gives practical operational support for risk and insurance managers in industry, commerce and the public sector.

<http://www.airmic.com/>

Association of Consulting Actuaries

Provides advice to individuals, institutions, the government and corporate bodies on pensions, life and general insurance and other financial issues.

<http://www.aca.org.uk/>

British Insurance Brokers' Association (BIBA)

An independent insurance body, representing both the consumer and the professional insurance broker, operating in the home, motor, travel, commercial and industrial insurance markets.

<http://www.biba.org.uk/>

Chartered Insurance Institute

Professional and educational body for insurance and financial services. The UK pages list regulators, professional organisations and reference sources.

<http://www.cii.co.uk/>

Chartered Institute of Loss Adjusters (CILA)

The authority on insurance claims issues, exercising control over all aspects of the professional standards and conduct of its members.

<http://www.cila.co.uk/>

Financial Ombudsman Service

The independent arbitrator for complaints against insurance companies from the public.

<http://www.financial-ombudsman.org.uk/>

Financial Services Authority (FSA)

The single statutory regulator responsible for the monitoring of deposit taking, insurance and investment business, as well as tackling market abuse, promoting public understanding of the financial system, and reducing financial crime.

<http://www.fsa.gov.uk/>

Institute of Actuaries

Represents the actuarial profession in the UK and worldwide. Provides information on the organisation, news from the profession, qualifying, conferences and events.

<http://www.actuaries.org.uk>

Insurance Institute of London

A professional educational body supporting the role of the Chartered Insurance Institute. The site covers a wide range of topical insurance issues.

<http://www.iilondon.co.uk/>

International Underwriting Association of London

A representational organisation for international commercial insurers and reinsurers. Contains membership information, news, market analysis, and more.

<http://www.iaa.co.uk/>

A.M. Best

Insurance company directory and worldwide ratings service. Provides information on all aspects of the insurance industry.

<http://www.ambest.com/>

Insurance Industry Internet Network

International web sites directory for companies, agents and brokers, corporate counsels, and other insurance resources. Lists over 1,000 insurance companies.

<http://www.iiin.com/>

Insurance Links

Worldwide insurance web sites. Information categorised by location and business classification.

<http://www.insurance-links.com/>

Insurance Times

Gives details of companies, services, schemes, associations and rankings. Also provides up-to-date news and information on all aspects of the insurance industry.

<http://www.insurancetimes.co.uk/>

International Insurance

Global insurance statistics and ratings by country and company.

<http://www.internationalinsurance.org/international/toc/>

Life Assurance Bureau

Specializes in life insurance and related health insurance. An information menu helps you decide exactly what you need. The site finds the cheapest insurance company available then discounts the price still further.

<http://www.life-assurance-bureau.co.uk/>

LifePro

Offers an online term assurance and comparison service searching hundreds of products before giving details of the best policies available. Owned by Finalyse Financial Services Limited, LifePro quotes are available for most types of insurance including term life, mortgage payment protection, critical illness & family income benefit.

<http://www.lifepro.co.uk/>

Note: Every effort has been taken to ensure the accuracy of the information contained in this document, however some recently acquired items may since have been added to the collection. Please ask for help at the enquiry desk or check the [Business Information Catalogue](#).



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