

BREACHES: WHAT HAPPENS NEXT

www.bl.uk/visit/reading-rooms

Your Reader Pass is the property of the British Library and has been removed due to a suspected infringement of the 'Conditions of Use of British Library Reading Rooms', which you agreed to observe when you were issued with your Reader Pass.

A written report relating to the circumstances of the incident will now be sent to the Reader and Reference Services Manager. Any other members of staff involved will also be asked to submit a report.

The Reader and Reference Services Manager will then consider your case and may contact you to discuss the matter or to obtain further information.

You will receive a written response within 10 days of the incident or where investigation may take longer, a letter advising you on when you can expect to hear.

If you wish to make clear any details that you felt were not taken into account at the time, then you should write as soon as possible to the address below or email appealinfo@bl.uk

You may appeal against any decision made by the British Library, by applying in writing to:

Head of Reader and Reference Services
The British Library
96 Euston Road