

# HARRY POTTER

## *A History of Magic*

20 October 2017 – 28 February 2018

Please take the time to read this handy information ahead of coming to the exhibition.

### **How do I get to the British Library?**

Never been to see us before? No problem. Here's how you get here: [www.bl.uk/visit/getting-here](http://www.bl.uk/visit/getting-here)

### **What are your opening hours?**

Make a day of your visit; there's plenty to do before and after you've been to the exhibition.

You can find our full opening hours here: [www.bl.uk/visit/opening-hours](http://www.bl.uk/visit/opening-hours)

### **What do I need to bring with me to the exhibition?**

You need to bring your ticket and proof of ID. Members will also need to bring their British Library Membership card. If you have booked a concession ticket, don't forget your proof of concession.

Please note tickets are non-transferable.

We do have some restrictions on large items and luggage, please check ahead of your visit what you can and cannot bring with you: [www.bl.uk/visit/facilities](http://www.bl.uk/visit/facilities)

If you are visiting at a particularly busy time you may have to queue outside on our Piazza before entry into the exhibition. Please come prepared!

### **Do I need to print my ticket?**

We are able to scan tickets on mobile devices but we recommend bringing your printed tickets to speed up entry into the exhibition

### **I've lost my ticket confirmation. How can I get a new one?**

You can log into your SEE Tickets account here to get a new proof of purchase:

[www.seetickets.com/customerservice](http://www.seetickets.com/customerservice)

### **Where can I find information on accessibility? Are there guides provided for visitors with a visual impairment?**

The British Library aims to provide an accessible environment for all our visitors. Find out more about wheelchair accessibility and large print and braille guides here: [www.bl.uk/visit/accessibility](http://www.bl.uk/visit/accessibility)

### **And remember all tickets have allocated time slots – don't miss yours!**

Your entry time is 30 minutes from the start time of your booked slot. There may be queues to get into the Library itself so please allow extra time for this so you are not late for your entry time.

If you are late for your slot and the exhibition is sold out at this time, unfortunately you will not be allowed to enter the exhibition. If we are not fully booked to capacity, we may be able to offer some flexibility. Please go to our Information Desk when you arrive and staff there will be able to advise you further.